

ISOI MODULE 4: QUALITY MANAGEMENT FOR LEADERSHIP



WHO SHOULD ATTEND

Leadership Team
and Senior Management
Professionals

MAKE QUALITY THE FOUNDATION OF YOUR WORK LIFE

Quality in products and services is no longer a desirable add-on. It has become a critical differentiator between market leaders and laggards. Achieving quality consistently and repeatedly requires a structured management system, such as TQM, ISO 9001, or other established frameworks.

A key element of any effective Quality Management System is the active involvement of people, especially leadership. Leaders must not only understand and believe in a culture of quality but also ensure that their strategic and tactical decisions are aligned with this objective.

To enable this, it is essential for leadership to have a strong grasp of the principles and practices of quality management. Addressing this need, we present an interactive workshop on **"Quality Management for Leadership"**, designed and facilitated by Mr. Shashank Vaidya.

PROGRAM HIGHLIGHTS

ONE DAY PROGRAM

PROGRAM FEE:

₹ 10,000*

VENUE

ISOI INCUBATION CENTRE
A 402, The Great Eastern
Chambers, CBD Belapur
Navi Mumbai - 400614

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* Fee is per participant. Taxes as Applicable.

COURSE CONTENTS

- Meaning of Quality
- Drivers of Quality
- Principles of Quality Management
- Concepts associated with Quality Management
- How to usher a culture of Quality
- Group discussion
- Presentations by participants
- Q&A



Mr. Shashank Vaidya
Director,
GEM Engserv Pvt Ltd.,
Training Professionals for
over 3 Decades

A respected and **senior construction industry expert** with close to **four decades of experience** in leading organizations such as Indian Railways, Indian Railway Institute of Civil Engineering, Konkan Railway, HCC, HIRCO and Gem Engserv.

He has **trained over 10,000 professionals** through his programmes and has in-depth exposure to all aspects of quality systems, including process design, implementation, compliance, audits, and continuous improvement. He has conducted numerous quality audits across diverse industries, helping organizations enhance performance, achieve certification standards, and embed a culture of quality. He has also been engaged as an expert consultant to diagnose systemic issues, streamline processes, and ensure sustainable quality outcomes.

Mr. Vaidya is a **Gold Medallist in M. Tech. (Structures) from IIT Madras** and recipient of the **2019 Lifetime Achievement Award from the Indian Concrete Institute**. A certified lead auditor of ISO 9001, he also holds memberships in several professional bodies including Indian Concrete Institute, Indian Institute of Bridge Engineers, Institution of Engineers, Indian Roads Congress and ACI (India Chapter).